



Command Center 2.3 Software



Security and emergency personnel use Metis Secure's Command Center 2.3 map-based software to instantly broadcast site-wide or targeted emergency alerts to their facilities, from any location on or off-site. Alerts broadcast through Metis Secure hardware and/or a facility's existing devices, such as computer screens, IP phones, digital signs, loudspeakers, and other channels such as email/text alert services and social media.

Designated personnel can also answer calls for help through the software, and immediately see the caller's precise location. The software automatically alerts users in the case of power or connectivity issues, or hardware tampering. System events are automatically recorded and logged for future review and reporting.

Features and Benefits

- Instantly send emergency alerts to an entire site, or to a single floor, building, or outdoor area, using on-screen maps and building floor plans.
- Operate the system through an internet browser from any location, on-site or off. Or, send alerts from your mobile phone or tablet, using the Metis Secure mobile interface
- Launch alerts with two mouse-clicks using customer-specified, pre-programmed and pre-recorded alerts. And, rapidly create and broadcast event-specific, custom alerts using text-to-speech.
- Send different instructions to different locations—e.g., instructing those inside a building to shelter in place, and instructing the rest of the site to avoid the building.
- Connect security dispatchers to people in need via a two-way, live voice link. The caller's precise location immediately displays on the map.
- Quickly identify critical emergency response information, such as AED and fire extinguisher locations, hazardous material types and locations, commonly used exit names, and more.
- Easily access event history via automatically recorded call and system logs.
- Immediately address any tamper incidents with automatic tamper alerts—tamper-detection icons appear in the Command Center software and a voice message sounds. And, automatically monitor power and connectivity issues—the command center software immediately alerts users to problems and flags the location on the map or floor plan.